



Final meeting and meeting with the MINET members - Ares(2024)691320 - Ares(2024)1734663 Brussels, 23-24 April 2024



## Common objectives of the consortium

- Addressing groups of particular vulnerability in the labour market
- Integrate services by redesign of services and/or cooperation among different service providers and professions
- Apply a holistic view on clients
- Empower families
- Include Reach-Out-Practices into the portfolio of services

## Activities of CRIS in 2022 and 2023

| Mapping needs and services  | Capacity-building   | Transnational Cooperation  |
|---|---|--|
| <ul> <li>Local surveys</li> <li>Analyse data and build-up of new databases</li> <li>Dialogue between services and beneficiaries (workshops, focus-groupdiscussions, innovation labs)</li> <li>Map services and potential supportstructures on the local level</li> </ul>  | <ul> <li>Deveop staff skills</li> <li>Build and strengthen local networks</li> <li>Explore the potentials of co-production</li> </ul>   | <ul> <li>Study visits (2)</li> <li>Training of staff (co-production training, case-management training)</li> <li>Digital coaching of the implementation of the co-production method</li> <li>Digital micro-seminars on topics of common interest (10 micro-seminars so far)</li> </ul> |
| Implement holistic services   | Develop employment opportunities  | Mainstream innovations   |
| <ul> <li>Work with target groups (immigrant families, the Roma-community, longtermand hard-to-place persons unemployed)</li> <li>Bridging gaps (provide services in the mother tongue of immigrant clients, outreach, address obstacles on the way to the labour market, e. g. housing, health, education)</li> </ul> | <ul> <li>Apply taylor made job intermediation</li> <li>Connect with employers on a regional level (business breakfasts, sensitivisation for the needs and habits of target groups)</li> <li>Provide job-orientation and skills training</li> <li>Build partnerships with regional businesses and intermediate organisations</li> <li>Make NGO's partners of public employment services</li> </ul> | <ul> <li>Establish new methods in the service portfolio of public and private social and employment services</li> <li>Rewrite service handbooks</li> <li>Include the issues of the project in the planning of social departments and local policies</li> </ul>                         |

#### Achievements in numbers

#### **Analytical Output**

- 10 databases newly deleoped
- 16 tools with methodolgy developed
- 25 Surveys and expertises completed

# Outputs related to learning, awareness reaising and dissemination

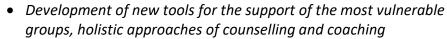
- 36 trainings of policy-practioneers
- 29 exchanges of good practices and mutual learning
- 21 conferences and seminars
- 15 practice-guides
- Participants: 798 (569 women, 229 men)

### Outputs related to capacity-building

- 21 events: provision of information on counselling, placement etc.
- 9 events networking of experts and regional, national and transnational stakeholders
- 9 exchanges of personel between national, regional and local administrations and NGO's
- Participants: 201 (134 women, 67 men)

## What worked well, what didn't (so far)





- Implementation of co-design and co-production of services
- Raising of awareness of the situation and the needs of target groups
- Building new partnerships
- First steps of mainstreaming of the outcomes of the project
- Re-design of business processes within social service organisations
- Capacity building
- Training of staff
- Mapping of needs, potentials and services
- Placement of target-group in the labour market
- Connecting and building partnerships with employers
- Implementation of holistic approach of counselling and coaching (family coaching, outreach, case-management, option of counselling in the mother tongue of immigrants)
- Better coordination of different strands of services, e. g. benefitmanagement and counselling within Minimum Income Schemes



- Reconciliation of hierarchy and innovation
- Translating the language of the project into the language of the mainstream service-organisation
- Recruitment of sufficient participants among the beneficiaries (sometimes)
- Problems of quality of tasks contracted out to third parties (at one place)
- Overcome cultural barriers and traditional role-models and habits (at one place)
- Break up unproductive informal arrangements, e. g. with employers in the informal labour market, with landlords etc.
- Motivation of skills training
- Cooperation with certain municipal departments, e. g. Youth-Welfare-Department (at some places)
- Setting up a joint commitment of municipal departments for an integrated, cross-sector and interprofessional service approach

**CRIS-Consortium** 

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