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Final meeting and meeting with the MINET members - Ares(2024)691320 - Ares(2024)1734663

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|  <p>Cooperate, Reach Out, Integrate Services</p>  | <p>Common objectives of the consortium</p> <ul style="list-style-type: none">• Addressing groups of particular vulnerability in the labour market• Integrate services by redesign of services and/or cooperation among different service providers and professions• Apply a holistic view on clients• Empower families• Include Reach-Out-Practices into the portfolio of services |
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Activities of CRIS in 2022 and 2023

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| <p>Mapping needs and services</p> <ul style="list-style-type: none"> • <i>Local surveys</i> • <i>Analyse data and build-up of new data-bases</i> • <i>Dialogue between services and beneficiaries (workshops, focus-group-discussions, innovation labs)</i> • <i>Map services and potential support-structures on the local level</i> | <p>Capacity-building</p> <ul style="list-style-type: none"> • <i>Deveop staff skills</i> • <i>Build and strengthen local networks</i> • <i>Explore the potentials of co-production</i> | <p>Transnational Cooperation</p> <ul style="list-style-type: none"> • <i>Study visits (2)</i> • <i>Training of staff (co-production training, case-management training)</i> • <i>Digital coaching of the implementation of the co-production method</i> • <i>Digital micro-seminars on topics of common interest (10 micro-seminars so far)</i> |
| <p>Implement holistic services</p> <ul style="list-style-type: none"> • <i>Work with target groups (immigrant families, the Roma-community, longterm- and hard-to-place persons unemployed)</i> • <i>Bridging gaps (provide services in the mother tongue of immigrant clients, outreach, address obstacles on the way to the labour market, e. g. housing, health, education)</i> | <p>Develop employment opportunities</p> <ul style="list-style-type: none"> • <i>Apply taylor made job intermediation</i> • <i>Connect with employers on a regional level (business breakfasts, sensitivisation for the needs and habits of target groups)</i> • <i>Provide job-orientation and skills training</i> • <i>Build partnerships with regional businesses and intermediate organisations</i> • <i>Make NGO's partners of public employment services</i> | <p>Mainstream innovations</p> <ul style="list-style-type: none"> • <i>Establish new methods in the service portfolio of public and private social and employment services</i> • <i>Rewrite service handbooks</i> • <i>Include the issues of the project in the planning of social departments and local policies</i> |

Achievements in numbers

| Analytical Output | Outputs related to learning, awareness raising and dissemination | Outputs related to capacity-building |
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| <ul style="list-style-type: none"> • 10 databases newly developed • 16 tools with methodology developed • 25 Surveys and expertises completed | <ul style="list-style-type: none"> • 36 trainings of policy-practitioners • 29 exchanges of good practices and mutual learning • 21 conferences and seminars • 15 practice-guides • Participants: 798 (569 women, 229 men) | <ul style="list-style-type: none"> • 21 events: provision of information on counselling, placement etc. • 9 events networking of experts and regional, national and transnational stakeholders • 9 exchanges of personnel between national, regional and local administrations and NGO's • Participants: 201 (134 women, 67 men) |

What worked well, what didn't (so far)

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| <ul style="list-style-type: none"> • <i>Development of new tools for the support of the most vulnerable groups, holistic approaches of counselling and coaching</i> • <i>Implementation of co-design and co-production of services</i> • <i>Raising of awareness of the situation and the needs of target groups</i> • <i>Building new partnerships</i> • <i>First steps of mainstreaming of the outcomes of the project</i> • <i>Re-design of business processes within social service organisations</i> • <i>Capacity building</i> • <i>Training of staff</i> • <i>Mapping of needs, potentials and services</i> • <i>Placement of target-group in the labour market</i> • <i>Connecting and building partnerships with employers</i> • <i>Implementation of holistic approach of counselling and coaching (family coaching, outreach, case-management, option of counselling in the mother tongue of immigrants)</i> • <i>Better coordination of different strands of services, e. g. benefit-management and counselling within Minimum Income Schemes</i> | <ul style="list-style-type: none"> • <i>Reconciliation of hierarchy and innovation</i> • <i>Translating the language of the project into the language of the mainstream service-organisation</i> • <i>Recruitment of sufficient participants among the beneficiaries (sometimes)</i> • <i>Problems of quality of tasks contracted out to third parties (at one place)</i> • <i>Overcome cultural barriers and traditional role-models and habits (at one place)</i> • <i>Break up unproductive informal arrangements, e. g. with employers in the informal labour market, with landlords etc.</i> • <i>Motivation of skills training</i> • <i>Cooperation with certain municipal departments, e. g. Youth-Welfare-Department (at some places)</i> • <i>Setting up a joint commitment of municipal departments for an integrated, cross-sector and interprofessional service approach</i> |

CRIS-Consortium

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